

Project # 10-055-WA

GPD Quarterly Technical Performance Report Period Covered: 1/1/2015 – 3/1/2015

Corrective Action Plan

Objective/Activity not met:	Reason for variance	Current Practice	Improvements/Changes to Practice	Projected improvement (%) by next quarter
Clients with zero income at admittance will increase monetary entitlements	Many clients that remain in the program await pending claims. The program may never know claim status for clients that are negatively discharged.	Every client that enters the B9V program is assessed for SSI, SSDI, NSC, and VA service connected disability by the B9V veterans' service center.	Program shall continue to have each client that enters the program screened by the B9V service center to assess any possible benefits that client may be entitled.	10 percent
Secure Housing obtained upon program exit	Of the four negative discharges, three are for multiple substance use violations. Two of these three violators were placed in custody by the court. One client departed w/o staff notification.	The program shall continue to do everything possible to ensure clients exit successfully. However, certain instances resulting in client negative discharge will continue to be outside program control.	The program will continue to work closely with each individual client to ensure positive results in client well-being. This shall include close monitoring of substance use issues, involvement with Kitsap Co. Veterans Court, and working with local housing authorities.	10 percent

Actual Improvement: Since 1st QTR 2015

** Both areas of concern remain as carry overs from 1st QTR with one of the areas improving.

+ Residents who secured permanent housing increased by 17% totaling 50% making the overall percent still fall short of the 65% VA goal.

= Client with zero income gaining money by assessing entitlements need be reworded to more accurately reflect the situation.

No additional areas of missed VA goals added since 1st QTR report.